



Terra Info



COMPANY PROFILE

Simplifying technology, empowering you.

2024

www.terrainfo.com.sg



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Welcome Message

Welcome to **Terra Info**! We're thrilled that you're here, and we can't wait to show you what we can do.

At **Terra Info**, we believe that IT should be simple, reliable, and easy to use. We know that running a business can be challenging, and we're here to help you navigate the complex world of IT with confidence and ease.

We're a team of passionate experts who are dedicated to providing you with the highest-quality solutions and support. We believe in building strong relationships with our clients, and we're committed to getting to know you and your business so that we can provide you with customized solutions that meet your specific needs.

But more than that, we believe in the power of human connection. We know that behind every business is a group of people who are working hard to make their dreams a reality. We're here to support you, to cheer you on, and to be a partner in your success.

So, thank you for considering **Terra Info** for your IT needs. We're honored to have the opportunity to serve you, and we're excited to embark on this journey together. Let's make great things happen!



About

Terra Info

Terra Info is an emerging IT services and solutions provider based in Singapore. With years of experience in the industry, our team of skilled professionals is dedicated to helping businesses of all sizes, as well as residential customers, achieve their technology goals. We specialize in IT network solutions and technical support, WiFi solutions, business IT solution design, and services, providing customized solutions tailored to meet your unique IT needs. Whether you need assistance setting up a WiFi network or managing complex business infrastructure, our commitment to quality and customer satisfaction is reflected in our personalized approach and attention to detail. At Terra Info, we strive to be your trusted partner in all IT things, delivering reliable solutions that keep your business and home running smoothly.

Simplifying technology and empowering you.

Vision & Mission



Vision

- To empower businesses and individuals to thrive in the digital world through innovative and reliable IT solutions.
- To become the leading provider of cutting-edge and personalized IT services that drive growth and success for our clients.
- To revolutionize the way businesses and individuals leverage technology to achieve their goals, by offering world-class solutions and unparalleled customer support.
- To inspire and enable our clients to reach their full potential by delivering exceptional IT solutions and services that are tailored to their unique needs and challenges.

Mission

- Our mission is to be a trusted partner to our clients, providing them with reliable and innovative network solutions that help them achieve their business and individual goals.
- We are committed to delivering exceptional value through our products and services, and to building long-term relationships with our clients based on trust, integrity, and transparency. Simplifying technology, empowering our customers.



Our Solutions

Network Design & Deployment

- Our network design and deployment services are tailored to meet the unique needs of each client, and we work closely with clients to understand their requirements and develop customized solutions.
- Our solutions are designed to be scalable and reliable, and we use the latest technologies to ensure that our clients' networks are secure and efficient.
- Our team has extensive experience in designing and deploying networks for businesses of all sizes, from home office, SME offices to large enterprises.

WiFi Solutions Design & Deployment

- Our WiFi solutions are designed to provide reliable and fast internet connectivity for our client's needs.
- We offer a wide range of WiFi solutions, including indoor and outdoor access points, mesh networks, WiFi hotspots, and long-range WiFi.
- We build WiFi coverage for whole-house, whole building, open space, as far as 30 km as needed.
- We are experts in designing and deploying Wi-Fi systems that meet the unique needs of all sizes. Whether you're running a small home office or a large enterprise, our team has the experience and know-how to help you stay connected.





Our Services

At **Terra Info**, we offer a range of comprehensive IT services to both businesses and residential customers.

IT Support Services

We understand that your business relies on technology to operate efficiently. That's why we offer comprehensive IT support services to ensure that your systems are running smoothly at all times. Our team of expert technicians is available 24/7 to troubleshoot any issues and provide timely solutions to keep your business and IT environment running smoothly.

Smart Hands Support Services

We know that managing your IT infrastructure can be a challenge, especially if you have limited resources or technical expertise. That's why we offer Smart Hands Services to provide you with on-site technical support whenever you need it. Our experienced technicians can perform tasks such as hardware installation, cable management, and system configuration to ensure that your network is operating at peak performance.

IT Project Management

Managing IT projects can be a complex and time-consuming task, which is why we offer professional project management services to help ensure that your project is completed on time, within budget, and to your satisfaction. Our PMP-certified project managers have the knowledge and expertise to guide your project from start to finish, ensuring that all stakeholders are informed and involved every step of the way.

Residential Services

In addition to our business services, we also offer a range of residential services to meet the technology needs of homeowners. From home network setup and optimization to security camera installation and maintenance, our team of experts can help you with all your technology needs. We understand the importance of reliable technology in the home, and we're committed to providing you with the best possible service to keep your home connected and secure.

Our

Partners & Products

At **Terra Info**, we are committed to providing our clients with the best technology solutions available. As an authorized system integrator and dealer for leading brands, we have access to the latest products and technologies and can offer our clients competitive pricing and the assurance of official goods purchased through authorized channels.

Our partnerships with leading brands also provide us with firsthand knowledge, training, and immediate support from principals. This enables us to offer our clients customized solutions that are tailored to their specific needs and requirements. Our team of experts has in-depth knowledge and experience in working with the latest technologies, and we stay up-to-date with the latest industry developments to ensure that our clients have access to the most innovative and cutting-edge solutions.

Whether you are a business or residential client, our partnerships with leading brands ensure that we can offer you the best solutions for your needs. From networking and security solutions to general technologies, our team can help you find the right products and solutions to meet your requirements.





Our Contact



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Your
Trusted IT
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–
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Us
Now